

PALM COURT APARTMENTS
Terms of Residence

Check-In Time: 12:00hrs-21:00hrs Check Out Time: 11:00hrs

Early check-In or Late-Check out is subject to Apartment availability on the relevant day, to be confirmed with the Manager. A levy may be chargeable for early check-in from 0700 to 1200 hours and late check-out from 11:00 to 18:00 hours. Apartments not occupied by 21:00 hours will be seen as a No Show, unless prior arrangement has been made.

All reservations must be confirmed in writing by email to
info.palmcourtapartments@gmail.com

We are not able to take credit card payments in advance, but once confirmed your reservation is secure.

All guests must produce a valid passport upon Check-in

Cancellation/No Show Policy:

Once a reservation is confirmed, please notify us by telephone or email of any cancellation or modification of the booking at least 3 days (72 hours) before the arrival date and 2 weeks before arrival for Group bookings in order to avoid a charge of 1 night's stay.

For any early Check-out, there will be a one-night early check-out penalty imposed.

The full night rate will be chargeable for check out after 1800 hours

In the event of a customer No Show, a fee of one night's rate will be liable. For long stay reservations

of 4 weeks or more the No Show liability is 50% of the cost of the booked term of stay.

Long stay reservations: should you need to shorten your stay; you will be required to give 24 hours' notice. Failure to do so will lead to a full charge. In the instance of a shortened stay, and where the required notice is given, the proportion of the advance payment that is unused (i.e. pro rata days) is returnable subject to the terms and conditions of residence being met.

Terms and Conditions

General

1. The Resident shall be entitled to occupy the Property for the agreed purposes only and this Agreement shall not confer on the Resident any security of tenure within the terms of the Landlord and Tenant Act and the Rent Restriction Act of 1990 pursuant to which the occupation shall be deemed to be by way of an excluded tenancy
2. The Owner shall not permit the use of its facilities for any purpose other than that stated in the original booking correspondence; unless written consent is obtained prior to the event.
3. Although the Owner has endeavored to insure all information in its advertising material is correct at the time of printing, it reserves all rights to alter, substitute or withdraw any service, facility or amenity at any time, without notice if necessary.
4. The Owner is not responsible for any damage to Customers' or visitors' cars parked in the front of the Apartments.
5. This agreement is subject to Grenada Law
6. Palm Court Apartments is a non-smoking residence.

Liability

7. Unless negligence by the Company is proved, the company will not be held liable for injury to person, or damage to any property of any Customer or person staying/visiting the Apartments and or its general facilities and area.

The Resident will:

- 8 pay the Rental to the terms outlined on page 1.
- 9 pay all telephone and internet usage costs during the Term of this Agreement. The Owner will not be held responsible for any loss of internet service or damage to guest computer data.
- 10 The Resident accepts that the Owner and its agents have right of access at all times, with fair warning, to any and all apartments and agrees to comply with the following:
 - 10.1 The Resident accepts full responsibility for all of the Resident's visitors in or about the Apartments and its general facilities and area. No visits are permitted between 12am and 7am. Any damage to the Apartment's fixtures, fittings and furnishings will be the responsibility of the Resident and will be charged accordingly.
 - 10.2 Room keys must be left at reception upon departure; if they are lost the Customer will be charged the replacement costs.

10.3 The Resident agrees not to use or store articles or liquids that are dangerous, noxious, inflammable, explosive or which may give a risk to health or fire risk without written consent of the Owner and agrees to observe all normal and reasonable precautions for security of the room and also for the Apartments in general.

10.4 The Resident hereby warrants and represents that they will not keep in the Apartments any of the following:

- Any live animals of any description
- Firearms, illegal drugs and any other illegal goods
- Anything unlawfully in their possession
- Anything specified as being prohibited in any written notice or list which may be issued from time to time by management of the Owners Apartments
- The Resident hereby warrants and represents that they will not use the Apartments for any purpose which is illegal

6.8 Residents are respectfully reminded that accounts are due for payment immediately upon presentation.

6.9 Residents are required to provide the Owner with a forwarding address when this Agreement comes to an end and remove all rubbish and all personal items (including the Residents personal effects and equipment) from the Property before leaving

9. Where the context so admits:

9.1 The 'Property' includes all of the Owner's fixtures and fittings at or upon the Property

9.2 The 'Term' shall mean the period stated in the particulars overleaf or any shorter or longer period in the event of an earlier termination or an extension respectively.

10. All references to the singular shall include the plural and vice versa and any obligations or liabilities of more than one person shall be joint and several and an obligation on the part of a party shall include an obligation not to allow or permit the breach of that obligation.